Moments FAQs

1. How big are the frames?

They’re about 20 by 20 cm and 2 cm thick (8 by 8 inches and just under an inch thick).

1. Are there any other sizes available?

Not for now, but we'd love to expand our portfolio. Hopefully soon!

1. How long does shipping take?

It usually takes about a week. In some countries it takes a little longer, but the website will show you your expected delivery date before you confirm your order.

1. How do Moments work?

There’s a sticky strip at the back of the frame. Just peel off the protective paper and stick them on the wall.

1. Is it easy to move the frames around?

Moving frames from one place to another is very easy and convenient. Just pop them off the wall and stick them in a different spot. That’s what Moments are made for

1. Will the sticky strip damage my walls?

Nope, no damage at all.

1. Can I get my order on urgent basis?

Not for now, sorry!

1. Is there a minimum photo resolution I should use?

The pictures you select should be at least 800 x 800 pixels to make a clear print. The website will warn you if your pictures are of smaller resolution.

1. Can I use photos from my Facebook or Instagram?

Yes, you can! Select "Choose from Online Services" when adding your photos.

1. Do you ship internationally?

Not now, but in future we will surely look for different opportunities to cater international communities as well.